Terms and Conditions

su ma

A summary of East Asian great genuine values, translated and celebrated through our senses. Thank you for your interest in dining with SU MA. We are so honored to welcome you to our space.

Before we lock in your reservation, please kindly check below for our reservation policies in case you have any further questions or concerns.

Reservation Policy





Reservation Policy

A deposit of IDR 500k per person is required for all reservations. Reservations will only be confirmed upon proof of deposit.

All reservations will be final and non-refundable.

You are allowed to reschedule or transfer your reservation. However, kindly note that any modifications to your reservation must be requested at least 7 days in advance.

To ensure smooth service, please kindly note that additional guests are not allowed on the day of your reservation or on the spot.

We reserve the right to cancel or reschedule your reservation in case of unforeseen circumstances or events

beyond our control. We will make every effort to notify you in advance and offer alternative arrangements.

We kindly request that you arrive on time for your reservation. We do ask guests to anticipate traffic. Please plan ahead and arrive on time for your reservation timing.

If you are running late, please inform us in advance. In the event that your party is not present or complete 30 minutes after your reservation time, SU MA reserves the right to take action regarding your reservation.

We deeply apologize that our premise is currently unable to accommodate wheelchairs as we are located on the second floor with no elevator access.





Dining Policy

We only offer tasting set menus, and there are no substitute menus available. We strive to provide the highest quality ingredients and reserve the right to substitute or modify certain dishes without prior notice.

The pre-selected tasting menu cannot be altered or downgraded on the day of your reservation nor on the spot. Please ensure you have booked the correct tasting menu for

your reservation.

Main Dining Area Policy

The entire table is required to select the same set menu (no alternates between SU MA Experience and Chef's Seasonal Menu).

VIP Room Policy Only Chef's Seasonal Menu is available.

VIP 1 Maximum of 8 pax

VIP 2 Maximum of 6 pax

Dining Policy

Our dress code is Smart Casual. We respectfully discourage slippers and flip-flops. We kindly request your co-operation.

The consumption of outside food and beverages are not permitted on our premises, with the exception of special occasion cakes, subject to prior approval.

While we encourage our guests to explore SU MA's carefully curated extensive wine list, we acknowledge that there may be specific wines not available on our menu.

In such cases, we may allow corkage for those particular wines, subject to the discretion of the management.

Corkage Fee 500k++ for Wine 1000k++ for Fine Wine, Spirit and Other Libations

Young diners are welcome to fully indulge in our tasting menu. However, please understand that our main dining isn't tailored to accommodate young children under the age of five, but our private dining area is. We truly appreciate your understanding.

For optimal enjoyment of SU MA, we suggest setting aside at least 1.5 hours for dinner.

Dietary Restrictions



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Our menu highlights raw ingredients, seafood, beef and gluten products.

We accommodate dietary restrictions and allergies to the best of our ability. Please inform us in advance to allow our team to make the necessary arrangements. We cannot guarantee a completely allergen-free environment due to the nature of our kitchen operations.

* To enhance your experience with us, we seek your kind understanding that we are unable to cater to vegan and/or other dietary menus that require the removal of these ingredients at

the moment, nor accommodate any last minute requests pertaining to special dietary needs.

* Our food menu does not contain pork or lard and our meats are sourced from halal sources.



If you have any other questions or concerns, please do not hesitate to contact us at +62 822 1017 5433

> @sumajakarta Jl. Sultan Hasanudin No. 74, Jakarta Selatan 12160